



## TRAVEL BY REGIONS

### FAQS | ALL-INCLUSIVE POLICY

#### **Cancellation Policy:**

##### **1. Can I cancel my booking and get a refund?**

We regret to inform you that no refunds will be provided for cancellations. This policy is applicable due to the nature of our travel services, which involve extensive preparation of excursions, arrangements with local representatives, and other logistical considerations. We recommend carefully considering your travel plans before making a booking.

#### **Passport and Visa Policy:**

##### **1. Are passport and visa fees included in the booking?**

Passport and Visa Policy – No, fees or preparation is not included in the booking price nor guaranteed. This should be arranged by you before the trip begins based on your nationality and its requirements, and it is your responsibility to bear any costs associated with passport and visa applications or renewals.

##### **2. How should I arrange my passport and visa requirements?**

It is essential that you arrange your passport and visa requirements independently before the trip begins. The specific requirements for entry into a particular destination vary based on your nationality. We recommend thoroughly researching the entry requirements for your destination country and ensuring that you have the necessary travel documents well in advance of your trip.

##### **3. Do you provide assistance in obtaining passports and visas?**

We do not provide direct assistance or guarantee in obtaining passports and visas. However, we can offer general guidance and information regarding the visa application process, such as providing links to official government websites or recommending reliable visa service providers. Ultimately, it is your responsibility to complete the necessary paperwork and comply with the requirements set by the respective authorities.



#### **4. What happens if my visa application is denied?**

If your visa application is denied, please inform us immediately. Our team will assess the situation and provide guidance on the available options. However, we cannot be held responsible for any costs or consequences resulting from a visa denial. We strongly advise checking the visa requirements and ensuring all necessary documents are in order to avoid such situations.

#### **Importance of Cultural Diversity and Optional Excursions:**

##### **1. Why is it important to be open-minded to cultural diversity?**

Traveling to different regions exposes you to diverse cultures, traditions, and lifestyles. It is crucial to approach these experiences with an open mind, respect, and curiosity to fully appreciate and understand the local culture. Embracing cultural diversity enriches your travel experience and promotes mutual understanding and tolerance among different communities.

##### **2. Are there optional excursions available during the trip?**

Yes, we offer optional excursions during your trip to provide you with additional opportunities to explore the region and engage in unique experiences. These excursions are designed to enhance your travel experience and offer a deeper understanding of the local culture, history, and natural beauty. Participation in optional excursions is entirely voluntary and may involve additional costs. Detailed information about these excursions will be provided to you before or during your trip, and you can decide whether you would like to participate based on your interests and preferences.

#### **Age Requirements Policy:**

##### **1. What is the minimum age requirement for your trips?**

All our trips are for adults only, with a minimum age requirement of 21 years. This policy is in place to ensure a suitable and enjoyable environment for all participants. We appreciate your understanding and compliance with this age restriction.



### **Transportation Policy:**

1. Are flights to and from the destination included in the All-Inclusive pricing?

**No, flights to and from the destination are not included in the All-Inclusive pricing.** You are responsible for booking your own flights separately. Please note that the All-Inclusive pricing covers other aspects of the trip, such as accommodations, meals, transportation during excursions, and group outings.

2. **Are flights included during "on-your-own" leisure days or hours?**

**No, flights during "on-your-own" leisure days or hours are not included in the trip package.** These periods are designed for you to explore and enjoy the destination at your own pace. Transportation arrangements during these times are not provided nor are extra snacks or meals.

3. **Is transportation included during excursions and group outings?**

Yes, transportation during excursions and group outings is included in the trip package. You will be provided with transportation to and from the designated excursion or outing locations.

### **All-Inclusive Policy:**

1. **What does the All-Inclusive pricing include?**

The All-Inclusive pricing includes premium adult beverages, respecting the religious policies on alcoholic beverages in the specific country. It also covers water, lunch, and dinner on excursions or as specified in the itinerary. However, please note that the availability and specific details of meals and beverages may vary depending on the destination and local regulations.

### **Diversity & Inclusion and Alcohol Products:**

1. **How does Travel by Regions approach diversity and inclusion or the consumption of alcohol?**

At Travel by Regions, we respect and honor individual self-expression, relationship, and family dynamics. We strive to create an inclusive and welcoming environment for all travelers. However, it is important to note that not every country, belief system, or city expresses the same sentiments regarding diversity and inclusion, including LGBT+ rights or the consumption of alcohol beverages. We respect the cultural, legal, and social contexts of each destination and advise travelers to book trips at their own discretion in regard to LGBT+ friendly destinations or the need to consume alcohol products. It is recommended to research and understand the local laws, customs, and attitudes towards LGBT+ individuals and the consumption of alcohol in the chosen destination before making a booking.



### **Personal Safety and Security:**

#### 1. What measures should I take for personal safety and security while traveling?

While Travel by Regions takes various precautions to ensure your safety during the trip, it is important to note that personal safety and security are also your responsibility. We strongly advise you to:

- Abide by the local customs, laws, and regulations of the destination country.
- Follow any safety guidelines or instructions provided by our team or local authorities.
- Be aware of your surroundings and exercise caution, especially in unfamiliar areas.
- Take appropriate measures to secure your belongings, such as using hotel safes or carrying a secure bag.
- Avoid displaying excessive wealth or valuables that may attract unwanted attention.
- Keep important documents, such as passports and identification, safe and accessible only when necessary.
- Stay informed about any potential risks, including health advisories or political unrest, at your destination.
- Use reputable transportation services and be cautious when using public transportation or hiring private vehicles.
- In case of emergencies or concerns, contact our 24/7 emergency helpline for assistance.

### **Travel by Regions and Transatlantic Empowerment or its Affiliates' Responsibility:**

#### 1. **Are Travel by Regions and Transatlantic Empowerment or its Affiliates responsible for personal recklessness or issues during "on your own" leisure days or group excursions?**

No, Travel by Regions and Transatlantic Empowerment or its Affiliates are not responsible for any personal recklessness, failure to abide by the local customs, or issues that may arise during "on your own" leisure days or hours or on group excursions. During these periods, you are responsible for your own safety, well-being, and adherence to local laws and regulations. We strongly advise exercising caution and making informed decisions during these times and or excursions.

Please note that the information provided in this **FAQs Policy** is subject to change without notice. It is your responsibility to review and comply with the most up-to-date travel requirements and policies related to your trip.